

**From:** Multifamily RHIIP [MultifamilyRHIIP@HUD.GOV]  
**Sent:** Thursday, July 28, 2011 2:48 PM  
**To:** MFH-RHIIP-TIPS-L@hudlist.hud.gov  
**Subject:** RHIIP Listserv #257 - Attention Multifamily EIV Users  
**RHIIP Listserv Posting  
#257  
July 28, 2011**

Welcome to the MULTIFAMILY HOUSING RENTAL HOUSING INTEGRITY IMPROVEMENT PROJECT (RHIIP) LISTSERV that brings you up-to-date RHIIP related publications, news, information and occupancy tips in an effort to help reduce errors in rent determinations and subsidy calculations.

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### **Attention Multifamily EIV Users**

We have been made aware that some tenants are not appearing in EIV and we are researching this issue to discover the cause. In the meantime, we ask that you take the following steps. While completing a recertification, if you receive this message from the "By Head of Household" query, "**A current form 50059 record was not found for Social Security Number: XX-XXX-1234**", please check the Identity Verification Report to determine if the tenant is listed. If the tenant is listed, make the required corrections noted on the report and transmit the corrected form 50059 to TRACS.

Print the "By Head of Household" report that reflects the message above and place it in the tenant file, ensuring that the date it was printed is on the page. Continue your recertification by the traditional third party method.

Thank you for your patience. We hope to have this issue resolved in the near future.

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You can view the RHIIP Tips Archives, under "Listserv-Multifamily RHIIP Tips" at <http://www.hud.gov/offices/hsg/mfh/rhiip/mfhrhiip.cfm>  
Please encourage others to sign-up for the Listserv, so they too can receive current RHIIP related information from HUD <http://www.hud.gov/subscribe/maillinglist.cfm>

**Please do not reply to this email. This email account will not respond to incoming messages.**

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