
Enterprise Income Verification (EIV) System – Old or Missing Data

We have been advised that a number of owners/agents (O/As) are encountering old or missing data when attempting to view EIV reports for some or all of their properties. We are aware of the errors and are working to correct the issues in the system. O/As experiencing these issues **must** refer to Chapter 5-13 of [HUD Handbook 4350.3](#) for the hierarchy of acceptable forms of verification. For compliance monitoring purposes, copies of the incorrect EIV reports **must** be retained. We apologize for this inconvenience and will advise when the issue has been corrected.
