
Multifamily Help Desk is Currently Unavailable

The Multifamily Help Desk phone line is currently unavailable. We hope to have this service restored soon, but in the meantime, all questions related to Multifamily Housing (MFH) Systems should be directed to the appropriate system email box identified below. Individuals can also call the National Help Desk at 888-297-8689, and select Option #9 only.

TRACS: TRACStempSD@hud.gov

EIV: MF_EIV@hud.gov

APPS: AppsF24P@hud.gov

M2M: m2minfo@hud.gov

iREMS/iBFM: IREMS_HelpDesk@hud.gov

DAP: DAP@hud.gov

MDDR: Mddr_help@hud.gov

Note: Individuals may experience delays in receiving a response to emails and phone calls. We apologize for any inconvenience this may cause. Thank you for your patience as we work diligently to resolve this issue.
