Processing of Special Claims for Vacancy During the COVID-19 Pandemic Memo Issued

OAMPO has issued a memorandum, "Processing of Special Claims for Vacancy During the COVID-19 Pandemic," which provides instructions for the processing of special claims for vacancy for properties affected by COVID-19 during the period of March 27, 2020 through September 30, 2020. During this time, MFH will accept vacancy claims for 60 days starting from the prior Tenant's Move-out Date as opposed to the Ready-for-Occupancy Date, in instances where preparation of the unit for occupancy was prevented due to the impact of COVID-19. Please see the memo for the processing requirements.

The memo can be found in the Asset Management Policy library at this <u>link</u>.

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