

Enterprise Income Verification (EIV) System – Old or Missing Data

HUD has been informed that a number of EIV system Users are encountering old or missing data when attempting to view EIV reports for some properties. We are aware of the issue and are working to correct the issues.

Users experiencing these issues must refer to Chapter 5-13 of [HUD Handbook 4350.3](#) for the hierarchy of acceptable forms of verification for the affected income data. For compliance monitoring purposes, copies of EIV reports containing outdated or missing data must be retained in accordance with Chapter 9-14 of [HUD Handbook 4350.3](#). A copy of this RHIP Listserv message should accompany the retained reports for explanatory purposes. We apologize for this inconvenience and will advise when the issue has been corrected.
