

Enterprise Income Verification (EIV) System – Old or Missing Data Issue Corrected

This message is to provide notice that the EIV system's complications identified in RHIP Listserv #450, posted November 20, 2020, are corrected. As of December 21, 2020, EIV's data has been restored and is ready for use in accordance with Chapter 9 of [HUD Handbook 4350.3](#). Users that were affected by this problem should retain a copy of RHIP Listserv #450 message along with this message (RHIP Listserv #454) for explanatory purposes and file them appropriately.

The Multifamily Help Desk is available for assistance by email at MF_EIV@hud.gov or by phone at [800-767-7588](tel:800-767-7588) or [888-297-8689](tel:888-297-8689) option five.
