

REAC-TAC System Issue Update

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HUD Multifamily recognizes that the Real Estate Assessment Center Technical Assistance Center (REAC-TAC) has experienced limited accessibility in recent weeks. To support owners and auditors working to reset passwords and file Annual Financial Statements due March 31 through HUD's Financial Assessment Sub System (FASS), the following information is provided.

All previously inactive accounts have reactivated and passwords reset. Owners and auditors should now be able to follow the standard process to reset passwords themselves and access the FASS system. Users who reset their passwords recently may need to complete the process again. Password reset instructions are available at www.hud.gov/reac or [click here](#) to go directly to the password reset screen in Secure Systems. To reset your password, you will need the User ID, Last 4 of SSN, mother's maiden name, and the user's first and last name.

We understand that the REAC-TAC system issues may affect some users' ability to file Annual Financials before the March 31 deadline. Please make every reasonable effort to file accurate financials when they are due. If that is not possible, you may request an extension by contacting your assigned Account Executive after March 31.