

Action Required: OKta MFA Set Up Instructions

Office of Housing sent [this bulletin](#) at 08/19/2026 12:30 PM EDT

Dear HUD Partner,

The HUD Enterprise Identity, Credential, and Access Management (EICAM) Program Management Office (PMO) launched Multi-Factor Authentication (MFA) capabilities on August 18, 2026. The new HUD Secure Systems login upgrade is live. To maintain uninterrupted access to your account, please download and set up the OKta Verify app today.

The legacy HUD Secure Systems URL: http://hudapps.hud.gov/HUD_Systems/ will remain accessible through September 15, 2026.

Quick Setup Steps:

1. Download the **OKta Verify** app on your mobile device from the App Store (iOS) or Google Play Store (Android).
2. Open the app and select **Add Account**.
3. Choose **Organization** as the account type and follow the on-screen prompts to complete pairing.

For detailed instructions, please refer to the MFA Guide Page

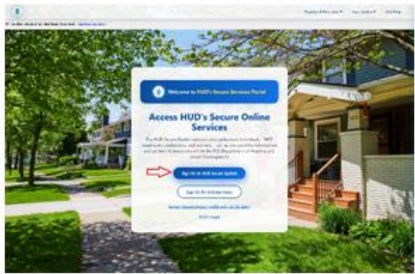
http://hudapps.hud.gov/hud/mfa_guide.cfm.

Step-by-Step Desktop Guide

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For the strongest safety, install this directly onto the Windows or Mac computer you use for work. Doing this, blocks phone-based phishing scams completely.

- **Step 1:** Open your internet browser, navigate to **hudapps.hud.gov/hud/**, and select "Sign on to HUD Secure System".



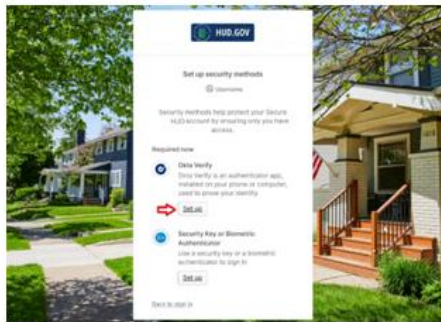
- **Step 2:** Enter your HUD Username in the "Username" field and select the "Next" button.



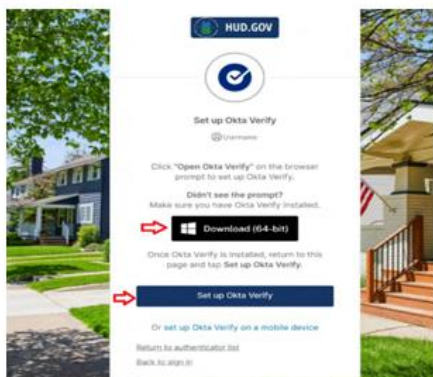
- **Step 3:** Enter your user password in the "Password" field and select the "Verify" button.



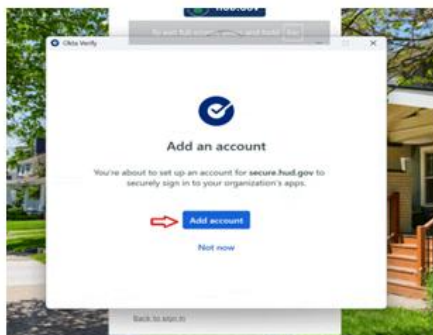
- **Step 4:** Select "Setup" under Okta Verify.



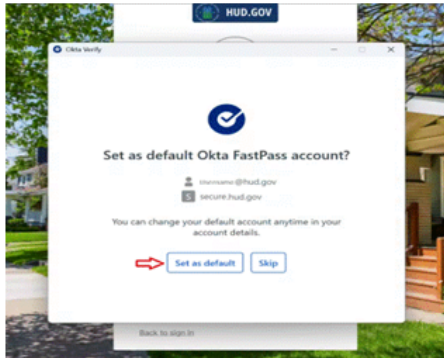
- **Step 5:** Select "Download" on the screen to install the software, then click "Launch Okta Verify". Once the software is installed and running, select "Set up Okta Verify".



- **Step 6:** Select "Add Account".



- **Step 7:** Select "Set as default".



- **Step 8:** A new browser tab will open. Type in your HUD User ID, click Next, enter your password, and click Verify.
- **Step 9:** Your computer might ask you to use your face, fingerprint, or a quick PIN. To keep things simple, we recommend clicking "Not now" (HUD cannot fix your computer's scanner if it stops working).
- **Step 10:** You are done! You will see a green checkmark saying Account added. Leave the app installed on your machine.

If you need help, please contact HUD Secure Systems Support Services:

- **Phone:** 1-888-245-4860
- **Email:** REAC_TAC@hud.gov