

Guide Included: Action Required to Set Up MFA for HUD Secure Systems

Office of Housing sent [this bulletin](#) at 08/26/2026 04:21 PM EDT



Dear HUD Partner,

Our new HUD Secure Systems login upgrade went live **August 18, 2026**.

To maintain uninterrupted access to your account, please set up Okta Verify today.

The legacy HUD Secure Systems URL (https://hudapps.hud.gov/HUD_Systems/) will remain accessible through September 15, 2026.

Desktop Setup & Installation:

For maximum security, install Okta Verify directly onto your primary work computer (Windows or Mac). This helps prevent phone-based phishing attacks.

- **Enrollment Rule:** FastPass must be set up on the specific device you are using to sign in. If you are currently logging in from a desktop, you must complete the setup on that desktop.

Step-by-Step Desktop Guide

For the strongest safety, install this directly onto the Windows or Mac computer you use for work. Doing this, blocks phone-based phishing scams completely.

- **Step 1:** Open your internet browser, navigate to **hudapps.hud.gov/hud/** and select "Sign on to HUD Secure System".



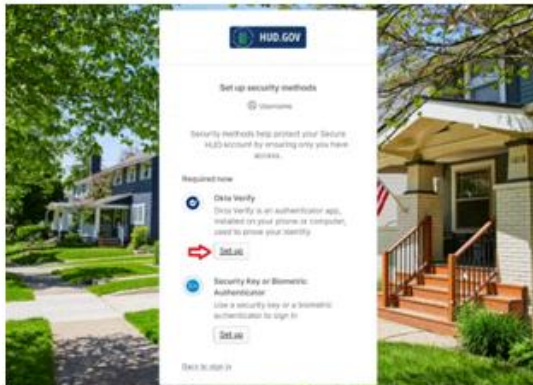
- **Step 2:** Enter your HUD Username in the "Username" field and select the "Next" button.



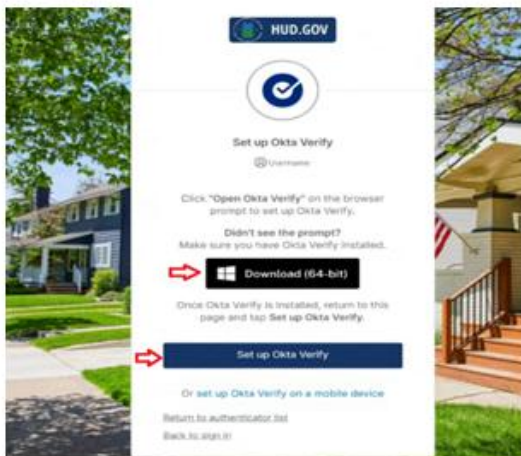
- **Step 3:** Enter your user password in the "Password" field and select the "Verify" button.



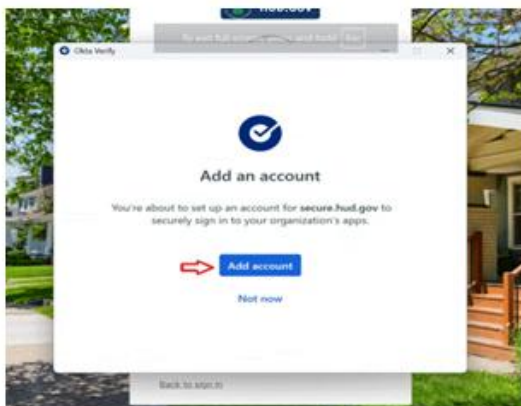
- **Step 4:** Select "Setup" under Okta Verify.



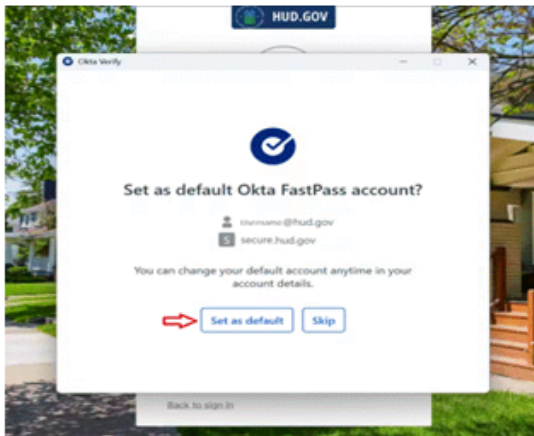
- **Step 5:** Select "Download" on the screen to install the software, then click "Launch Okta Verify". Once the software is installed and running, select "Set up Okta Verify".



- **Step 6:** Select "Add Account".



- **Step 7:** Select "Set as default".



- **Step 8:** A new browser tab will open. Type in your HUD User ID, click Next, enter your password, and click Verify.
- **Step 9:** Your computer might ask you to use your face, fingerprint, or a quick PIN. To keep things simple, we recommend clicking "Not now" (HUD cannot fix your computer's scanner if it stops working).
- **Step 10:** You are done! You will see a green checkmark saying Account added. Leave the app installed on your machine.

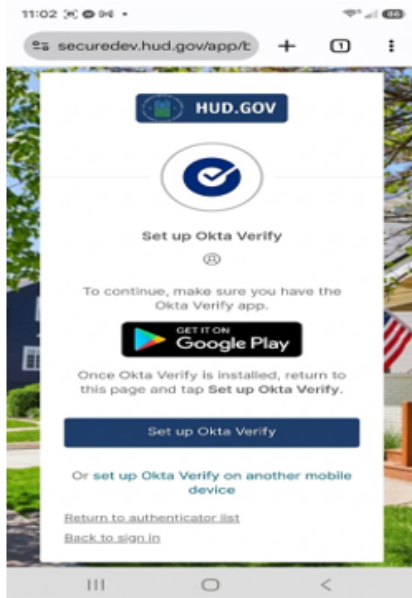
If you need help, please contact HUD Secure Systems Support Services:

- **Phone: 1-888-245-4860**
- **Email: REAC_TAC@hud.gov**

Mobile Setup Alternative:

If you choose to use a mobile phone to access Secure Systems, you must initiate your initial login to Okta FastPass directly from that mobile device.

- **Step 1 Install the App:** During your initial FastPass setup on mobile, follow the prompts to install the Okta Verify app directly onto your device (no QR code needed).



- **Step 2 Complete Enrollment:** Once installed, return to the browser page and tap "Continue as [your ID]" to finish setup.

For detailed instructions, please refer to the MFA Guide Page
(http://hudapps.hud.gov/hud/mfa_guide.cfm).

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