

Extension of the Retirement of the Legacy Landing Page

Office of Housing sent [this bulletin](#) at 10/02/2026 10:00 AM EDT

Dear Users,

Please be aware that the migration timeline for HUD's systems landing page has been updated based upon the feedback received during end user training. To prevent disruption to end of year draw downs and other critical mission functions, the retirement of the legacy landing page has been extended from September 22nd to **October 14th**, 2026.

After **October 14th**, the legacy URL will no longer be available, and all traffic will automatically redirect to the new interface at [HUD's Secure Online Services](#).

Next Steps for All Users:

- **Switch Now:** If you have not done so already, please begin using the new landing page immediately for your daily tasks to ensure a seamless transition.
- **Update Bookmarks:** Save the new URL to your browser bookmarks before **October 14th** to avoid any access interruptions: hudapps.hud.gov/hud/

Support:

Please look for information about upcoming EICAM training sessions for Multifamily Housing users. Additional details, including session dates and registration information, will be provided soon. If you are encountering issues, please reach out to HUD Secure Systems Support Services:

- Phone: 1-888-245-4860
- Email: REAC_TAC@hud.gov

For detailed instructions, please refer to the FAQ and MFA Guide Page (<https://hudapps.hud.gov/hud/faq.cfm>) (http://hudapps.hud.gov/hud/mfa_guide.cfm)

Thank you for your cooperation as we work to upgrade your system experience.

Best regards,

EICAM PMO

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